



## CONDITIONS OF PROPOSAL

---

### ORDERS

Orders should be placed promptly to permit ample lead time for delivery.

---

### ADDITIONAL TERMS

- (1) 15% deposit with order, 45% due with approved drawings, balance prior to shipment.
  - (2) All orders are subject to approval of Duvinage's Credit Department.
  - (3) Payment is due from Buyer prior to shipment of stair, unless otherwise agreed to in writing by both parties.
  - (4) Open account terms apply to Distributor accounts only.
  - (5) All payments not made by the due date shall bear interest at a rate of 1.5% per month on the unpaid balance. Further, the Buyer shall reimburse and indemnify Duvinage LLC for any costs of collection incurred in collecting any past due sums, including court fees, out-of-pocket expenses, and reasonable attorneys' fees.
- 

### ARCHITECTURAL INFORMATION

If you have not previously furnished drawings and specifications, this information should accompany your order. Field dimensions are the responsibility of the Buyer.

---

### SHOP DRAWINGS

Shop detail drawings are furnished for your approval prior to manufacture. No fabrication work will begin until we have received approved drawings.

---

### STANDARDS

Unless otherwise stated, the price is based on Duvinage Standards, as described in the specifications on the Duvinage website.

---

### SHOP COAT

Duvinage standard paint finish is to be considered only as a shop coat, providing intermediate protection until such time as a finish coat is applied. Duvinage cannot accept any responsibility for appearance or condition of shop coat after it has been exposed to the rigors of shipping, storage, and erection.

---

### FIELD CHARGES

No field charges are permitted without written authorization from Duvinage LLC.

---

### DELIVERY

Duvinage will select the Carrier for any and all shipments. No responsibility will be assumed for inside delivery, re-delivery, or storage charges. Duvinage is not liable for delays after delivery to common carrier. Buyer agrees to check all materials against packing list and freight bill. All claims for storage or damaged material must be made by the Buyer to the Carrier. Please note that shipments are made in a carton mounted on a pallet weighing between 800 and 1,200 pounds.

---

### CANCELLATION OF ORDERS

A fair charge will be invoiced for expenses incurred based on the point of production that the project is in at the time of cancellation. A minimum of 10% of total order will be charged for all cancelled orders.

---

### RE-STOCKING FEES AND RETURNS

For returned stair kit orders that are returned in original condition in original packaging, there will be a minimum 15% restocking fee. Duvinage LLC shall reserve the right to refuse any stair kit product that is returned to the Duvinage warehouse in unsalable condition. Customer is responsible for all return freight charges. All returns shall be inspected at the Duvinage warehouse prior to the issue of any credit.

---

### TAXES

Unless they are expressly shown in your proposal, prices do not include federal, state, or local taxes. Duvinage LLC has operations in Maryland and will charge applicable state sales tax rates to all sales shipped in those states. Duvinage LLC does not charge sales tax for out-of-state shipments due to interstate commerce laws.

---

### WARRANTY

Duvinage stairs are guaranteed to be as represented and in accordance with the specifications as outlined on our quotation and detailed drawings. We further guarantee our stairs to be of high quality workmanship and free of defects. From one year of purchase, Duvinage will correct by repair or replacement, without charge, any defect due to faulty material or workmanship. This warranty does not cover faulty installation, damage by misuse, normal wear, alterations made, field charges or consequential damages without the written approval of Duvinage. No other warranty, express or implied, written or verbal, is provided by Duvinage.

---